

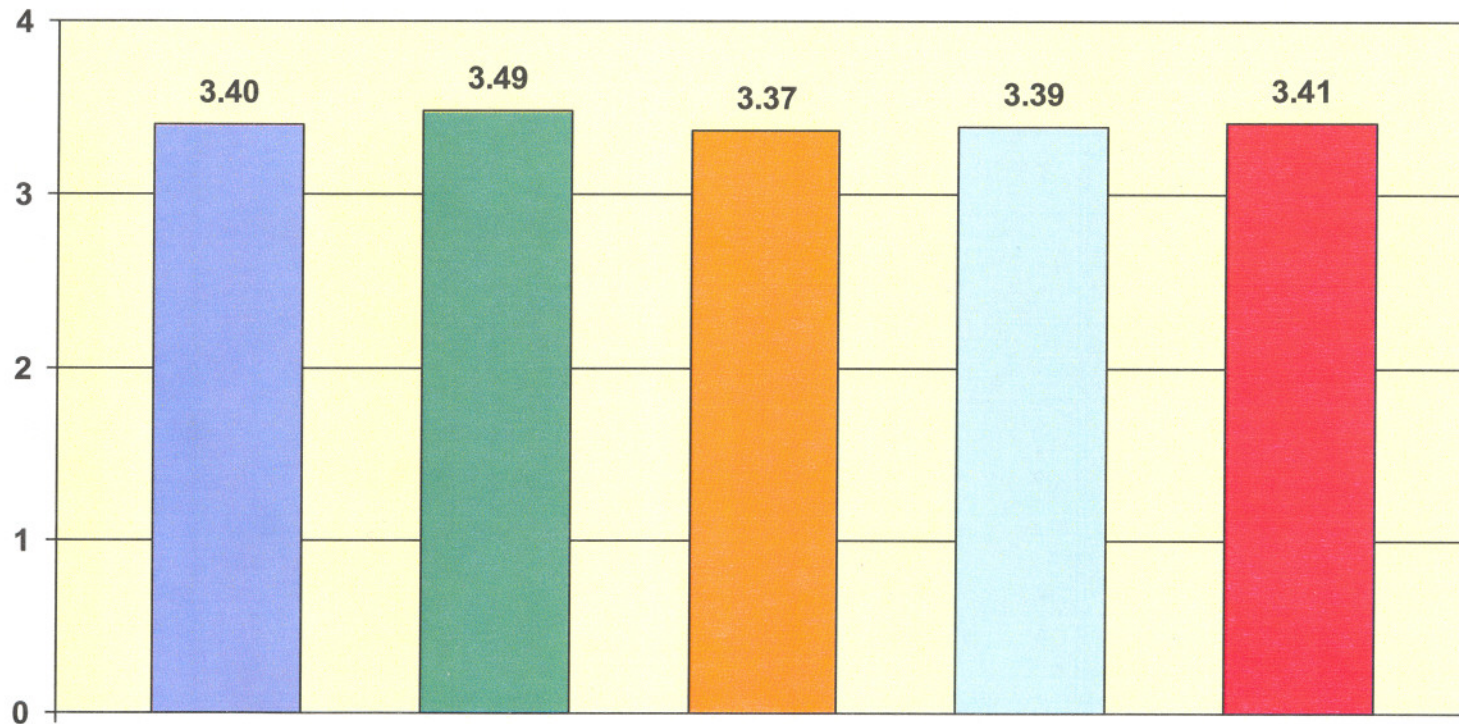
MID-SOUTH SUBSTANCE ABUSE COMMISSION

Client Satisfaction Survey Results

Fiscal Year 2003/2004

Average Score

(score of 3.0 or above indicates positive client satisfaction)



Mid-South Treatment Providers

■ First Qtr

■ Second Qtr

■ Third Qtr

■ Fourth Qtr

■ YTD

Scale Key

Clients use the following scale to rate Programs: 4=Strongly Agree 3=Agree 2=Disagree 1=Strongly Disagree

A higher average score indicates a better overall rating in this area. Questions that were not answered are not included in these calculations.