

QI WORKGROUP MEETING

January 7, 2010 – 9:00 am
Mid-South Conference Room
2875 Northwind Drive, Suite 215
East Lansing, Michigan

MINUTES

Present:

Ericanne Spence, House of Commons and Birchtree
Cara Ludlow, Victory Clinic Lansing
Carol Patterson, Cristo Rey Counseling Center
Pat Wheeler, NCA

Present via Teleconference Call:

Kathy Davis, Child & Family Services
Barbara O'Connor, Allegiance Substance Abuse Services
Patricia Burbank, Family Services & Children's Aid
Chris McDaniel, Clinton County Counseling Center
Lori Lehmann, Clearview
Judi Cates, CEI/CMH
Deb Thalison, Ionia County Substance Abuse Coalition/Ionia County Health Department
Angie Allan, Family Service and Children's Aid/Born Free
Jack Jesse, Eaton Substance Abuse Program
Will Volesky, Kairos
Melanie Jackson, CATS

Staff Present:

Jeanne Diver, Treatment/Care Coordination Manager
Luann LeVeck, CCC Secretary

I. Auto Authorizations

Mid-South will begin/go live with automatic authorizations on January 15 or so. This mechanism allows well-written initial authorization requests to be approved without going through the CCC for review. This is for initial authorizations only. There will be a note at the bottom telling requester the request was automatically approved. If authorization request fails to meet any of the criteria and is not automatically approved, a note will appear at the bottom stating the request was not automatically approved.

Examples of exception criterion were introduced as follows:

1. There are three or more OP treatment admissions within 1 year before the request begin date, across all providers;
2. CPT Code H0001 (assessment) has been requested and/or paid and adjudicated for the client within the past 180 days, across all Providers; and
3. Request is a re-authorization request.

Mid-South incorporated the Auto Auth process to identify some of the high-risk clients so their initial authorizations requests will not be authorized automatically in order for the CCC to possibly care manage.

II. Clinical Site Review

CCC Utilization Coordinators will accompany Jeanne on clinical site visits. They will train to focus on the clinical portion of the reviews while Jeanne focuses more on the policies and procedures.

Site reviews will be scheduled for January, February, and March. Review will be on non-Medicaid files. The CCC staff will provide technical assistance depending on scores/need. The goal is to prepare providers for retrospective reviews to be performed next year. If the score is 79% or below the CCC will provide training. If the score is 80% or higher and you would like training, please ask. There may be follow-up visits or a plan of correction requested, depending on how well you do.

The question of who is stipulating criminal background checks be performed annually was asked. Jeanne will provide the answer when she sends the minutes of this meeting to members.

III. Updated Authorization and Consent for Release of Confidential Information

An important addition has been made to allow CCC Utilization Coordinators (UCs) to discuss the client's past Mid-South treatment history. This will help therapists better understand the clients' commitment to treatment and learn how many times the client tried treatment.

IV. Advisory Council Status

Mid-South is in the process of requesting participants from County Commissioners. Advisory Council involvement will be reported to the Program Development Committee and have involvement in focus group activities and locally with the community. Providers questioned whether or not they could participate or recommend participants. Jeanne to follow up when sending the minutes of this meeting to members.

V. State Early Intervention Meeting

- i. Joel (Mid-South Prevention Coordinator) and Jeanne attended the State meeting on Early Intervention. The draft technical advisory (TA) on Early Intervention was reviewed with the outcome that both treatment and prevention will be incorporated into the advisory document instead of making early intervention treatment only. Another draft of the TA will come out early this year for review and comment.

VI. Washtenaw ROSC Workshop

This workshop was similar to the State's ROSC Workshop that Gary, Mary, and some of the providers attended. Description of Systems of Care Elements that came out of the Center for Substance Abuse Treatment National Summit on Recovery Conference Report, 2005 was distributed. Some elements overlap and everyone may prioritize differently. This list was provided for discussion at a future QI meeting.

VII. Recovery Oriented System of Care (ROSC) Grant

Mid-South has worked diligently on writing the grant. Goals and objectives, monitoring tools developed, etc., have been developed. The grant is due to the State on 1/13/10.

VIII. Drug Court Grant

On hold.

IX. Strategic Plan

Mid-South is developing a strategic plan with MASACA on the recovery-oriented system of care and will keep providers apprised as it is being developed.

X. Two Pilot Projects

- a. Fast Track Treatment Option MASACA and Two Sessions before Completing Assessment through MASACA are on hold.

XI. MOU 55 District Court Update (Ingham County)

There is no update. The Memorandum of Understanding is still with Judges for consideration. Last month's minutes informed you Mid-South is looking at ways to alleviate the client from going through duplicated assessments/intakes. We are looking to improve relations between the court and providers so providers might become more than just public pay referral programs thus improving sustainability of providers. This is not taking away from the providers but looking at where money is spent better which is to lead to community wellness for a recovery-oriented system of care.

XII. Data

On hold.

XIII. Next Agenda Items